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For Immediate Release: August 25, 2016
"Tech Tutoring – teaching people to use electronic devices"



Mike Dittmer, left, is teaching Margaret and Bill Reisdorff of Battle Creek how to use Facebook on their computer as part of the Norfolk Public Library's Tech Tutoring program.

School has started in Northeast Nebraska but the learning isn't going on just for kids. Mike Dittmer, Norfolk Public Library Technology Specialist, is teaching students of all ages.

The Tech Tutoring Program was initiated in April of this year at the library to provide personal tutoring on using electronic devices including a computer tablet, cell phone, e-reader or laptop.

Every Monday night from 5:00 to 7:00 pm Dittmer sits down with library patrons who have set up a half hour appointment to learn how to post to Facebook, send pictures with their smart

phone or get assistance on a myriad of other tech issues.

"Sometimes we use the public computers here at the library. Most of the time, people are coming in with their own device so they are familiar with what we've done after they get home," Dittmer said.

There is no fee for the half hour tech tutoring sessions. Those interested in participating can call the library at 402-844-2100, give their names, contact information and what they want to learn and staff will contact them to set up a session. A sign up form can also be found on the library's web page at www.norfolkne.gov/library.